

HOW TO DETECT LEAKS

Leaks can occur in the pipes that move water around your property. Some appliances and fittings may also leak. Sometimes leaks can be detected if you have patches of unexplained wet soil or green patches of grass, however, leaks can't always be seen.

The best way of detecting leaks is to read your water meter regularly. If your consumption increases for no obvious reason, there could be a hidden leak or burst pipe.

A simple water meter test:

- Turn off all taps (*leave tap at meter turned on*)
- Write down the reading on your meter
- Don't use water for 30 minutes
- Read the meter again after 30 minutes. If the reading has changed, you may have a water leak on your property

Checking the toilet for leaks:

- Pour toilet blue into the cistern
- Don't flush the toilet for 15 minutes
- Observe whether any colour has discharged into the bowl before you flush

If you can't find the source of the leak, a licenced plumber can test your pipes to determine where the problem lies.

TIP: Your usage will be higher in summer and lower in winter

MONITOR YOUR CONSUMPTION

You can save money and reduce your water consumption by monitoring how much water you use each day.

Monitor your consumption on a monthly basis to detect leaks and avoid any surprises on your water bill.

HOW TO READ YOUR WATER METER

- Read your meter from left to right
- Black digits are kilolitres (1000L) and red digits are litres
- Record your meter reading regularly to help gauge your water use and detect leaks early!



An example of a meter reading is

Kilolitres (figures in black)				Litres (figures in red)			
thousands	hundreds	tens	kilolitres	hundreds	tens	litres	tenths/ litre
0	3	4	6	9	1	2	5

SAVE MONEY BY KNOWING HOW MUCH WATER YOU USE

You can use the chart below to monitor your water usage.

1. Generally, water meters are located on the footpath in line with the left or right boundary of your property. They are below ground level beneath a cement or plastic lid. Once you've located your meter, clean off any dirt from the dial (watch out for insects!)
2. Read your meter at regular intervals (weekly or monthly) and write the date and reading in the relevant columns below.
3. You can calculate the amount of water consumed between each reading date if you deduct the previous reading from the current reading.

Property address: _____

Water meter numbering: _____

Date	Reading	Consumption since last reading (Deduct previous reading from current reading.)	Consumption per day (Divide the consumption since last reading by the number of days between the readings.)
	•		
	•		
	•		
	•		
	•		